

PCMLogistics privacy policy

General

This is the privacy policy of PCMLogistics Limited ("PCMLogistics"). We at PCMLogistics are committed to safeguarding the privacy of visitors to our website ("the Site"). Please read the following policy to understand how we use your personal data.

Whenever you give us personal data, you are consenting to its collection and use in accordance with our privacy policy. We will not share your personal information for marketing or any other purposes without your consent unless required by law.

PCMLogistics email communications

PCMLogistics adheres to the following policy in relation to deployment of PCMLogistics email communications:

1. All emails sent to you by PCMLogistics will clearly identify PCMLogistics as the sender.
2. The subject line of any email sent by PCMLogistics will always accurately describe the subject matter of the email.
3. All emails sent to you by PCMLogistics will include an option to unsubscribe from future email messages.
4. You may unsubscribe from ALL PCMLogistics mailing lists, with the exception of any emails regarding product updates, upgrades or renewals.
5. All promotional emails sent to you by PCMLogistics will include information that the email is an advertisement within either the body or the footer.
6. All emails sent to you by the PCMLogistics Group will include our physical postal address.
7. Any third party partners will be required to comply with legislative requirements on unsolicited emails and the use of data.

What personal data does PCMLogistics collect?

In general, you can visit PCMLogistics on the Internet without telling us who you are or giving any personal information about yourself. However, when you enquire about or order, any of our products or services you may be required to provide personal data such as your name, company position, address, telephone number, email address. If you forward information to us electronically or as a hard copy, we will collect that information and use it for the purposes for which you have provided it. We will never collect sensitive information about you without your explicit consent.

Every time you connect to the Site, we store a log of your visit that shows the IP address your computer uses when it is connected to the Internet. This tells us what your computer has looked at, whether the page request was successful or not and which browser your computer used to view the pages. The use of this data is primarily for statistical purposes. This helps us to understand which areas of the Site are of particular interest and also which pages are not being requested. It also tells how many people are visiting the Site in total. We may attempt to contact you through these details if necessary, including, without limitation, when you are using the wrong paths to access the Site or are breaching restrictions on the use of the Site. We may also use this information to block IP addresses where there is a breach of the Terms and Conditions for use of the Site.

Cookies

A cookie is a piece of text that gets entered into the memory of your browser by a website, allowing the website to store information on a user's machine and later retrieve it. None of our sites use cookies.

How does PCMLogistics use my personal data?

We use your personal data to provide goods and services to you, and to let you know about other goods and services in which you may be interested, including alerting you to product upgrades, updates and renewal information. Personal information may also be collected for the purposes of improving our website content, providing goods and services, marketing, as part of our customer satisfaction surveys or for market research or other ancillary purposes.

We may also use your personal data to carry out research. Your personal data may be aggregated with data received from other survey submissions. This research is conducted for our internal business and training purposes and will improve our understanding of our user's demographics, interests and behaviour. This research is compiled and analysed on an aggregate basis and therefore does not individually identify any user.

With whom might we share your personal data?

We may pass your personal data to our associated companies, partners and resellers, some of whom may be located outside the European Economic Area, to provide you with the goods and services that you requested.

All emails sent to you by PCMLogistics will follow the email guidelines described above. In keeping with these guidelines, if you have requested not to receive email communication from PCMLogistics, we may also share your contact information with third parties to ensure you also do not receive email communication from them on behalf of PCMLogistics.

Except as set out above, we will not disclose your personal information except where we are obliged to do so or allowed to do so by law, or where we need to do so in order to run our business (for instance where we outsource services or other people process data for us). If you do not wish us to pass your information to any other companies, please let us know by sending an email to us at customerservice@PCMLogistics.com.

Links

Our website contains links to other sites. Please be aware that we are not responsible for the privacy practices of other sites. We encourage our users to be aware when they leave our site, and to read the privacy policy of other sites that collect personal data. This privacy policy applies to personal data collected by PCMLogistics. PCMLogistics is not responsible for the content on any other site outside the Site and the sites of our associated companies

Security

We endeavour to hold all personal information securely in accordance with our internal security procedures and English law.

Unfortunately, no data transmission over the Internet or any other network can be guaranteed as 100% secure. As a result, while we strive to protect your personal information, we cannot ensure and do not warrant the security of any information you transmit to us, and this information is transmitted at your own risk.

Contact

This is the website of PCMLogistics Limited a company registered in England and Wales under company number 04586063 whose registered office is at 157 Gretna Road, Coventry CV3 6DS and whose VAT registration number is 799 9860 23.

If you want to request any information about your personal data or believe that we are holding incorrect personal data on you, please contact: service@pcmlogistics.co.uk. It is possible to obtain a copy of the information that we hold on you. A nominal charge of £10 is made to cover administrative costs involved.

Notification of changes

This privacy policy was last updated on 21 August 2009. We reserve the right to amend or vary this policy at any time and the revised policy will apply from the date posted in this document. You accept that by doing this, PCMLogistics has provided you with sufficient notice of the amendment or variation